Dear Mrs Forsdyke OAM

I am writing to alert you that members of the veteran community have again been contacted by recent scammers.

Several incidents have been reported to DVA in which members of the veteran community have been approached via mail or telephone by individuals claiming to be from private organisations or government agencies offering a range of goods and services, and asking for personal information including banking details.

These approaches are false and I feel it is timely to remind members of the veteran community to exercise caution when releasing their personal information.

We are not aware of any monetary loss to veterans as a result of these incidents at this stage but I ask you to urge your members to be careful about releasing personal information.

Veterans, war widows or widowers are encouraged to contact DVA if they have any concerns or if they feel they have been targeted by a scam. The Department can be contacted on 133 254 (for metropolitan callers) or 1800 555 254 (for non-metropolitan callers).

The Government’s Scamwatch website – www.scamwatch.gov.au – contains useful information to help you be aware of potential scams that regularly circulate around our communities, and how to protect private information.

I thank you for your assistance in informing your members.

Yours sincerely

Ian Campbell
Secretary

9 December 2010